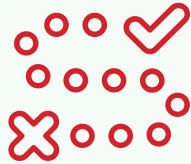




Are you an IT Pro?

16 indispensable traits of an IT Pro



Understand the End Goal

can communicate a vision of how customers will be using the product



Can do the CIOs Job

keep things running when the CIO is away, in a demanding environment and without a hitch



Soft Skills

focus on customers and have a desire to learn



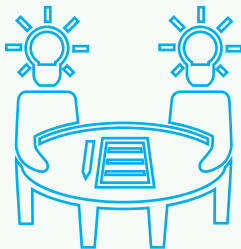
Adaptability

Take fresh looks at old problems and adopt new ways of working



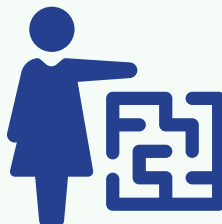
Vendor Management Skills

are adept at working with service providers outside the walls of their organization and understand "everything as a service" - software, hardware and network.



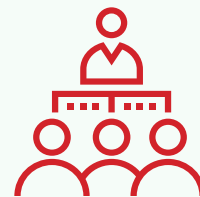
Big Thinkers

can develop a technical solution and then apply it to other needs in the company



Problem Solvers

can look at a problem, analyze it, and find a way to solve it



Leaders

get people to work together as an effective team to solve a problem



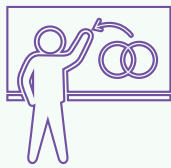
Understand the Business

can connect the needs of the business and what actually is considered important by the user of IT



Value Data

glean insights from structured and unstructured data and understand how to apply data to specific problems



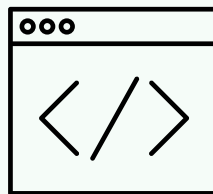
Teachers

show technical proficiency, as well as soft skills such as public speaking, patience and organizational abilities



Curiosity

their technical curiosity extends outside the office



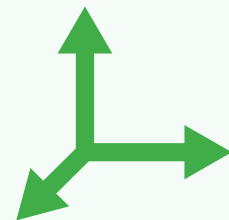
Code

ability to use at least one scripting language is an essential life skill



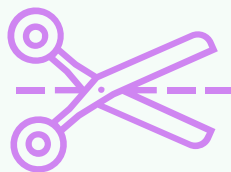
Coachable

skillsets are constantly evolving, being amenable to change and willing to strive for growth is critical



Unique Perspectives

embrace team member's individual talents and challenge their teammates to think differently



Cut and Paste Avoidance

it's nice to be fast, but most problems require digging in with many different approaches